

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview (All Capital Assets)

1. Date of Submission: 2010-03-19 08:24:25

2. Agency: 029

3. Bureau: 00

4. Name of this Investment: Benefits Legacy-2011

5. Unique Project (Investment) Identifier: 029-00-01-22-01-6109-00

6. What kind of investment will this be in FY 2011?: Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. What was the first budget year this investment was submitted to OMB? *

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap; this description may include links to relevant information which should include relevant GAO reports, and links to relevant findings of independent audits.

The Benefits Legacy mixed-lifecycle investment includes specific new capabilities for the Loan Guaranty (LGY) line of business. This investment will cover processes and technologies for document and content management, migration, consolidation of databases, and streamlining of application interfaces. External participants will be able to request VA issued identifiers, update addresses, request data on VA loans, grants and associated property records, and communicate securely with VA. Veterans will have access to expanded record information and a home-loan program tool set with residential mortgage calculators, loan amortization tables, builder and approved mortgage lender directories and locators, an on line Native America Direct Loan application and an automated qualification process. Additionally, this investment includes the funding to support the ongoing LGY business systems. The Corporate Database and Engineering Support program provides continues maintenance support that includes documentation for the Application Software Architecture; framework services such as lifecycle correspondence, FileNet support, and Federated Security Services; environmental improvements for the Benefits Enterprise Platform (BEP); design concept, system requirements, and system design reviews for benefits programs; and ongoing interoperability testing for new domains that connect to the BEP (VIP, Chapter 33, eBenefits, Enrollment). BIRLS/VADS databases serve as the system of record for information on veterans and their respective families/beneficiaries. These systems of record support all VA branches (VBA, VHA, and NCA) and VBA business lines (compensation, pension, education, housing, and vocational rehabilitation and employment) by providing information necessary to process any/all types of veterans benefit claims. Through the Secretary's Veteran Innovation Initiative, VBA is working to make the VA a veteran-focused, transparent, and results-oriented organization. This program draws upon the recommendations of VA employees to address the needs of the organization. The number and caliber of ideas received has attracted high level interest from the White House. In fact, the Veteran Innovation Initiative has been named as a successful model for employee feedback in other Government agencies.

- a. Provide here the date of any approved rebaselining within the past year, the date for the most recent (or planned) alternatives analysis for this investment, and whether this investment has a risk management plan and risk register.**

9. Did the Agency's Executive/Investment Committee approve this request? *

a. If "yes," what was the date of this approval? *

10. Contact information of Program/Project Manager?

- **Name:** *
- **Phone Number:** *
- **Email:** *

11. What project management qualifications does the Project Manager have? (per FAC-P/PM)? *

- Project manager has been validated according to FAC-PMPM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/OM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

12. If this investment is a financial management system, then please fill out the following as reported in the most recent financial systems inventory (FMSI):

Financial management system name(s)	System acronym	Unique Project Identifier (UPI) number
*	*	*

a. If this investment is a financial management system AND the investment is part of the core financial system then select the primary FFMIA compliance area that this investment addresses (choose only one): *

- computer system security requirement;
- internal control system requirement;
- core financial system requirement according to FSIO standards;
- Federal accounting standard;
- U.S. Government Standard General Ledger at the Transaction Level;
- this is a core financial system, but does not address a FFMIA compliance area;
- Not a core financial system; does not need to comply with FFMIA

Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table 1: SUMMARY OF FUNDING FOR PROJECT PHASES (REPORTED IN MILLIONS) (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY1 and earlier	PY 2009	CY 2010	BY 2011	BY+1 2012	BY+2 2013	BY+3 2014	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition:	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
SUBTOTAL:	*	*	*	*	*	*	*	*	*
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	*	*	*	*	*	*	*	*	*
Number of FTE represented by Costs:	*	*	*	*	*	*	*	*	*
TOTAL(including FTE costs)	*	*	*	*	*	*	*	*	*

2. If the summary of funding has changed from the FY 2010 President's Budget request, briefly explain those changes:

*

Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table 1: Contracts/Task Orders Table

Contract or Task Order Number	Type of Contract/Task Order (In accordance with FAR Part 16)	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/Task Order	End date of Contract/Task Order	Total Value of Contract/Task Order (M)	Is this an Interagency Acquisition? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)
200AAC10100 Exh A - Loan Guaranty Maintenance	Time and Materials	Y	2008-09-30	2008-10-01	2009-09-30	\$2.9	*	*	*	*	*
GS-35F-5491H - Loan Guaranty Maintenance Opt Yr 3	Firm Fixed Price	Y	2008-09-30	2008-10-01	2009-09-30	\$2.2	*	*	*	*	*
GS-35F-4120D - Loan Guaranty Maintenance	Firm Fixed Price	Y	2008-09-30	2008-10-01	2009-09-30	\$0.1	*	*	*	*	*
GS-35F-0330J - Loan Guaranty Maintenance	Firm Fixed Price	Y	2008-09-30	2008-10-01	2009-09-30	\$0.0	*	*	*	*	*
NN-G07-DA17B - Loan Guaranty Maintenance	Firm Fixed Price	Y	2008-09-30	2008-10-01	2009-09-30	\$0.0	*	*	*	*	*
200AAC10100 Exh A - Loan Guaranty Maintenance	Time and Materials	Y	2009-09-30	2009-10-01	2010-09-30	\$4.9	*	*	*	*	*
GS-35F-5491H - Loan Guaranty Maintenance Opt Yr 4	Firm Fixed Price	Y	2009-09-30	2009-10-01	2010-09-30	\$2.3	*	*	*	*	*
GS-35F-0330J - Loan Guaranty Maintenance	Firm Fixed Price	Y	2009-09-30	2009-10-01	2010-09-30	\$0.0	*	*	*	*	*
FY10 BIRLS/VADS Maintenance	Firm Fixed Price	Y	2009-09-30	2009-10-01	2010-09-30	\$4.0	*	*	*	*	*
FY10 Corporate Database & Engineering Support Maintenance	Firm Fixed Price	Y	2009-09-30	2009-10-01	2010-09-30	\$4.3	*	*	*	*	*

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

*

3. Is there an acquisition plan which reflects the requirements of FAR Subpart 7.1 and has been approved in accordance with agency requirements? *

a. If "yes," what is the date? *

Section D: Performance Information (All Capital Assets)

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2010	Quality of Life	*	*	% increase in overall customer satisfaction identified by annual LGY customer satisfaction survey	Baseline customer satisfaction survey will be available in January 2010	75% positive results from customer satisfaction survey in FY 2011	Pending results from FY 2010 baseline
2010	Quality of Life	*	*	% increase in the number of successful automated determinations of eligibility and entitlement	52% of successful automation of determinations for eligibility and enrollment in FY 2009	75% of successful automation of determinations for eligibility and enrollment	Pending results from FY 2010 baseline
2010	Quality of Life	*	*	Increase number of reports generated with LGY accounting data for operations and maintenance	0 reports generated for LGY Operations and Maintenance	100% of reports generated for LGY Operations and Maintenance	Pending results from FY 2010 baseline
2010	Quality of Life	*	*	Decrease in the number of application defects identified within the LGY systems	In FY 2009 57 defects were identified within LGY systems	Target Goals pending definition of requirements and system enhancements between FY2010 and FY2011	Pending results from FY 2010 baseline
2011	Quality of Life	*	*	% increase in overall customer satisfaction identified by annual LGY customer satisfaction survey	FY 2011 baseline pending 2010 actual results	Pending results from FY 2011 baseline	Results available in 3rd Qtr FY 2011
2011	Quality of Life	*	*	% increase in the number of successful automated determinations of eligibility and entitlement	FY 2011 baseline pending 2010 actual results	Pending results from FY 2011 baseline	Results available in 3rd Qtr FY 2011
2011	Quality of Life	*	*	Increase number of reports generated with LGY accounting data for operations and maintenance	FY 2011 baseline pending 2010 actual results	Pending results from FY 2011 baseline	Results available in 3rd Qtr FY 2011
2011	Quality of Life	*	*	Decrease in the number of application defects	FY 2011 baseline pending 2010 actual results	Pending results from FY 2011 baseline	Results available in 3rd Qtr FY 2011

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
				identified within the LGY systems			
2012	Quality of Life	*	*	% increase in overall customer satisfaction identified by annual LGY customer satisfaction survey	FY 2012 baseline pending 2011 actual results	Pending results from FY 2012 baseline	Results available in 3rd Qtr FY 2012
2012	Quality of Life	*	*	% increase in the number of successful automated determinations of eligibility and entitlement	FY 2012 baseline pending 2011 actual results	Pending results from FY 2012 baseline	Results available in 3rd Qtr FY 2012
2012	Quality of Life	*	*	Increase number of reports generated with LGY accounting data for operations and maintenance	FY 2012 baseline pending 2011 actual results	Pending results from FY 2012 baseline	Results available in 3rd Qtr FY 2012
2012	Quality of Life	*	*	Decrease in the number of application defects identified within the LGY systems	FY 2012 baseline pending 2011 actual results	Pending results from FY 2012 baseline	Results available in 3rd Qtr FY 2012
2013	Quality of Life	*	*	% increase in overall customer satisfaction identified by annual LGY customer satisfaction survey	FY 2013 baseline pending 2012 actual results	Pending results from FY 2013 baseline	Results available in 3rd Qtr FY 2013
2013	Quality of Life	*	*	% increase in the number of successful automated determinations of eligibility and entitlement	FY 2013 baseline pending 2012 actual results	Pending results from FY 2013 baseline	Results available in 3rd Qtr FY 2013
2013	Quality of Life	*	*	Increase number of reports generated with LGY accounting data for operations and maintenance	FY 2013 baseline pending 2012 actual results	Pending results from FY 2013 baseline	Results available in 3rd Qtr FY 2013
2013	Quality of Life	*	*	Decrease in the number of application defects identified within the LGY	FY 2013 baseline pending 2012 actual results	Pending results from FY 2013 baseline	Results available in 3rd Qtr FY 2013

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
				systems			
2014	Quality of Life	*	*	% increase in overall customer satisfaction identified by annual LGY customer satisfaction survey	FY 2014 baseline pending 2013 actual results	Pending results from FY 2014 baseline	Results available in 3rd Qtr FY 2014
2014	Quality of Life	*	*	% increase in the number of successful automated determinations of eligibility and entitlement	FY 2014 baseline pending 2013 actual results	Pending results from FY 2014 baseline	Results available in 3rd Qtr FY 2014
2014	Quality of Life	*	*	Increase number of reports generated with LGY accounting data for operations and maintenance	FY 2014 baseline pending 2013 actual results	Pending results from FY 2014 baseline	Results available in 3rd Qtr FY 2014
2014	Quality of Life	*	*	Decrease in the number of application defects identified within the LGY systems	FY 2014 baseline pending 2013 actual results	Pending results from FY 2014 baseline	Results available in 3rd Qtr FY 2014

Part II: Planning, Acquisition And Performance Information

Section A: Cost and Schedule Performance (All Capital Assets)

1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline								
Description of Milestones	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY2009 Benefits Support Service (Loan Guaranty OPS Maintenance)	\$14.8	\$14.8	2008-10-01	2008-10-01	2009-09-30	2009-09-30	0.00%	0.00%
FY2010 Knowledge Management Web Content Management	*	*	2010-09-01		2011-08-30		0.00%	0.00%
FY2010 Benefits Support Service (Loan Guaranty OPS Maintenance)	\$17.5	\$6.3	2009-10-01	2009-10-01	2010-09-30		0.00%	0.00%
FY2011 Knowledge Management Web Content Management	*	*	2011-09-01		2012-08-30		0.00%	0.00%
FY2012 Loan Guaranty Operations and Maintenance	*	*	2011-10-01		2012-09-30		0.00%	0.00%
FY12 Common Business Web Services	*	*	2011-10-01		2012-09-30		0.00%	0.00%
FY2013 Loan Guaranty Operations and Maintenance	*	*	2012-10-01		2013-09-30		0.00%	0.00%
FY2014 & beyond Loan Guaranty Operations and Maintenance	*	*	2013-10-01		2015-09-30		0.00%	0.00%
FY2009 BIRLS/VADS Operations and Maintenance	\$3.3	\$3.3	2008-10-01	2008-10-01	2009-09-30	2009-09-30	0.00%	0.00%
FY2009 Corporate Database & Engineering Support Operations and	\$6.3	\$6.3	2008-10-01	2008-10-01	2009-09-30	2009-09-30	0.00%	0.00%

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Description of Milestones	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Maintenance								
FY2009 VR&E CWINRS Upgrade Operations and Maintenance	\$1.4	\$1.4	2008-10-01	2008-10-01	2009-09-30	2009-09-30	0.00%	0.00%
FY2010 BIRLS/VADS Operations and Maintenance	\$5.9	\$2.8	2009-10-01	2009-10-01	2010-09-30		0.00%	0.00%
FY2010 Corporate Database & Engineering Support Operations and Maintenance	\$6.3	\$3.4	2009-10-01	2009-10-01	2010-09-30		0.00%	0.00%
FY2011 BIRLS/VADS Operations and Maintenance	*	*	2010-10-01		2011-09-30		0.00%	0.00%
FY2011 Corporate Database & Engineering Support Operations and Maintenance	*	*	2010-10-01		2011-09-30		0.00%	0.00%
FY2011 T-21 VBA Innovation Initiative	*	*	2010-10-01		2011-09-30		0.00%	0.00%
FY2011 VistA Foundations Modernization Maintenance	*	*	2010-10-01		2011-09-30		0.00%	0.00%
FY2011 VR&E CWINRS Upgrade Operations and Maintenance	*	*	2010-10-01		2011-09-30		0.00%	0.00%
FY2011 VR&E QA Operations and Maintenance	*	*	2010-10-01		2011-09-30		0.00%	0.00%
FY2012 BIRLS/VADS Operations and Maintenance	*	*	2011-10-01		2012-09-30		0.00%	0.00%
FY2012 VR&E CWINRS	*	*	2011-10-01		2012-09-30		0.00%	0.00%

1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline								
Description of Milestones	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Upgrade Operations and Maintenance								
FY2012 VR&E QA Operations and Maintenance	*	*	2011-10-01		2012-09-30		0.00%	0.00%
FY2013 BIRLS/VADS Operations and Maintenance	*	*	2012-10-01		2013-09-30		0.00%	0.00%
FY2013 VR&E CWINRS Upgrade Operations and Maintenance	*	*	2012-10-01		2013-09-30		0.00%	0.00%
FY2013 VR&E QA Operations and Maintenance	*	*	2012-10-01		2013-09-30		0.00%	0.00%
FY2014 BIRLS/VADS Operations and Maintenance	*	*	2013-10-01		2014-09-30		0.00%	0.00%
FY2014 VR&E CWINRS Upgrade Operations and Maintenance	*	*	2013-10-01		2014-09-30		0.00%	0.00%
FY2014 VR&E QA Operations and Maintenance	*	*	2013-10-01		2014-09-30		0.00%	0.00%
FY2015 BIRLS/VADS CWINRS and VR&E QA O&M	*	*	2014-10-01		2015-09-30		0.00%	0.00%

* - Indicates data is redacted.